



## Flowz v3.2.2 Release Notes

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### Summary

The Flowz team has been hard at work preparing a platform for significant new functions later in the year, so what you will see in this release are improvements to the Flowz interface and a number of new features requested by our Flowz User Group.

Release v3.2.2 is the final Interim release addressing several outstanding issues, before full-scale preparation for the release of version 3.3.0.

Version 3.3.0 in Spring 2020 will introduce many new features fully into the Live environment to deliver Data Protection Impact Assessments (DPIAs) with revised risk scoring to separately calculate inherent and residual risk. Subsequent releases will build on the development of the DPIA function to deliver against our product roadmap.

All of these developments are based on ideas from our users – please continue to send us your feedback!

### Improvements

	Area	Description
1.	<b>Attachment</b>	Attachment icon tooltip now says 'Unlink' when an item is attached
2.	<b>Asset</b>	Name and description fields now display the number of characters – total and number used in a countdown display
3.		Create/Edit Asset – description field is now a multiline input textbox to display the full 255 characters permitted
4.		Attributes panel – Date/time pickers now appear in the correct place when clicked
5.		Custom Attributes Core Questions section – the error message 'No Organisation configured Core Questions' now appears when core questions have not been set up
6.		'My Assets' page displays a new 'padlock' icon as open or closed. A red closed padlock indicates an asset is being used in a draft DPIA. Assets are unlocked when a DPIA is approved
7.		Information panel – Name (50 characters) and Description (255 characters) text boxes are now screen width and stacked
8.		Purposes and Categories – Purposes of Processing, Categories of Data and Classes of Data Subject tree view panels and search boxes are now screen width and stacked
9.	<b>Flow</b>	Part of 'Create Temporary Asset' dialog previously hidden behind 'Search Source Asset' information dialog is now visible
10.		Delete button (trash icon) under 'Select Method and Attribute' section removed
11.		'Purpose of Processing', 'Categories of Data', 'Classes of Data Subject' validation messages are now correctly worded and in the correct place under the relevant controls
12.		'Edit Flow' – selected 'Purpose of Processing' now scrolling to the top of the screen control and is visible to the user



Area	Description
13.	Appropriate status messages now appear in green on Edit flow and Clone flow when submitting the page to confirm submission
14.	Name and description fields now display the number of characters – total and number used in a countdown display
15.	Create/Edit Flow – description field is now a multiline input textbox to display the full 255 characters permitted
16.	In Custom Attributes Core Questions section, the error message 'No Organisation configured Core Questions' now appears when core questions have not been set up
17.	Flow page loading time is improved for clients with a high volume of assets
18.	Removed empty space between Asset Grid and 'Select method & Attribute' section
19.	Reduced spaces between PoP, CoD, CoDS trees and provided wider tree views
20.	Create Temporary Asset page - Rearranged fields and removed empty spaces
21.	'My Flows' page displays a new 'padlock' icon as open or closed. A red closed padlock indicates an asset is being used in a draft DPIA. Flows are unlocked when a DPIA is approved
22.	Information panel – Name (50 characters) and Description (255 characters) text boxes are now screen width and stacked
23.	<b>System</b> Menu/Menu items - All menu items have been reordered to follow emerging standards to make the location of items more intuitive. Reading left to right, assuming all functions are activated: DPIA, Assets, Flows, Settings, Help

## Bug Fixes

Area	Description
1.	<b>Asset</b> Edit Asset - PoP, CoD and CoDS missing validation messages when trees are empty
2.	Deletion of Asset not removing linked attachments
3.	Create Asset cannot be submitted when an attachment has been added
4.	Edit Flow panels not always collapsing correctly
5.	Create/Edit Asset - Attachments may not be saved
6.	Create Asset save button incorrectly labelled 'Create' and not 'Submit'
7.	<b>Flow</b> Create/Edit Flow name and description fields missing validations
8.	Create temporary asset missing validations
9.	Purpose of Processing (PoP) - cannot create temporary asset from PoP tree
10.	Temporary Asset name must be unique – validation missing
11.	Deletion of Flow not removing linked attachments
12.	Edit Flow – a count of two validation error messages always appears on PoP section header regardless of whether this section is modified or not



Area	Description
13.	Create/Edit Flow - Asset search buttons icons (">>") disappeared after being clicked
14.	Duplicate Temporary assets being created from Create/Edit Flow screen
15.	Edit Flow panels not always collapsing correctly
16.	Create Flow with a Temporary Asset as either Source and/or Destination was not able to save the Flow
17.	Create/Edit Flow - In Create temporary Asset dialogue the selected purpose of processing is now disabled and cannot be unticked
18.	<b>Person</b> Create/Edit Person - if a person is provided System access, they must be assigned a User Role
19.	<b>System</b> Reset Password page sometimes takes the user to the error page, but the password has been reset successfully and the notification email has been sent

## Known Issues

Area	Description
1. <b>Asset</b>	If a PoP search is performed and item(s) selected, a subsequent search causes the selections to be lost
2. <b>Flow</b>	Flow direction change from Internal/Internal to External/Internal should remove destination asset if present
3.	Creating new categories and category groups in CoD not working correctly
4.	Create Temp Asset from PoP tree selects the PoP in the tree after creating the temp asset.
5.	When Source Asset button is selected to invoke the popup, it's not setting the default filter for the selected PoP

## Pipeline

### 1. Asset interface and full function update

The Asset workflow is being extensively redesigned to address new guidance from the European Data Protection Board regarding risk calculation due in early 2020. The reworking will extend to the full system during 2020, and is starting with Assets, planned for release in Spring at the end of Q1.

### 2. Data Protection Impact Assessments (DPIA) (Article 35)

The DPIA function is now available and we have a number of early adopters exploring the possibilities of the new functionality, using their own data, in a dedicated UAT environment. If you are interested in becoming an early adopter, using your own data, in a separate environment, please contact [rupal.thakarshi@flowz.co.uk](mailto:rupal.thakarshi@flowz.co.uk). There is no charge for this.

### 3. Questionnaires and Questions (Custom Attributes – Next Phase)

As part of our drive to replace custom attributes in Assets and Flows, we've developed the ability to create questionnaires comprising a 'pot' of scoreable questions. Admin users will be able to use prepared



questions and questionnaires (to satisfy GDPR) or create new ones as required. Initially, these will be available on DPIAs (next release) but will shortly be extended to Assets and Flows.

## Reporting an Issue

If you experience any issues using Flowz, please email the Service Desk ([support@flowz.co.uk](mailto:support@flowz.co.uk)). You'll receive a tracking number (ticket) by return email and we'll endeavour to resolve your issues as quickly as possible.

To help us to identify the cause, remember to include your browser details, e.g. IE11, Chrome etc., the steps taken which resulted in the issue (so that we can recreate it in our test environment), and any error messages displayed. If possible, please include screenshots.

## Common Issues

### "I can't see that on my screen"

To improve performance, your browser often caches web pages, but this can sometimes cause issues, particularly when an application has been recently updated. If you are experiencing any issues with Flowz, before contacting the Service Desk ([support@flowz.co.uk](mailto:support@flowz.co.uk)), please press **CTRL + F5** on your keyboard. The page will refresh (and your browser cache too), fixing many issues.

### "I have forgotten my password" or "my password link has expired"

No need to email the service desk. You can request a new password link at any time from the Flowz login page by clicking on the **Forgot your password?** link and entering your email address or username.

If you log in with the Single-Sign-On solution (SSO), and you find this feature isn't available and you will need to contact your local IT support team as they manage your organisation's user accounts centrally.

### "I didn't get an email from Flowz"

We ask that customer representatives contact their local IT support team to request that the following addresses are whitelisted in your SPAM filter to ensure emails from us continue to reach you:

- [support@flowz.co.uk](mailto:support@flowz.co.uk)
- [support@flowzLtd.atlassian.net](mailto:support@flowzLtd.atlassian.net)
- [jira@flowzLtd.atlassian.net](mailto:jira@flowzLtd.atlassian.net)
- [jira@mail-eu.atlassian.net](mailto:jira@mail-eu.atlassian.net)

## Tell Us What You Think

### Join the Flowz community

Register for access to our forums (<https://flowz.co.uk/community>) to tell us what you think and find answers to common questions and workarounds for known issues. Find out about upcoming features on the product roadmap and have your say on what you'd like to see included in future releases.